

Vehicle Incident Reporting Process



❖ Step 1: Is the issue powertrain related?

- No: Contact Your Blue Bird Dealer
- Yes: Go to next step

❖ Step 2: Can the root cause be determined?

- No: Contact ROUSH CleanTech at 800.59.ROUSH
- Yes: Go to next step

❖ Step 3: Which manufacturer is responsible for root cause component?

- Ford: Contact Ford ESP at 800.321.7790
- Blue Bird: Contact Your Blue Bird Dealer
- ROUSH: Contact ROUSH CleanTech at 800.59.ROUSH

